

Adriann Dalton

Vice President of Call Center Sales & Operations

Age when you lost your first tooth?

Five years old.

Favorite smile?

Beyonce

Adriann Dalton joined DentalPlans.com in 2020 as Vice President of Call Center Sales & Operations, bringing more than 25 years of experience to the company's call center. Through strategic operations and a keen focus on customer engagement, Dalton leads the customer care team in delivering positive customer service experiences to each plan member.



Previously, Dalton served as Vice President of Customer Engagement and Operations at Neighborly, the world's largest home services franchisor, serving more than 10 million customers across nine different countries. Dalton has also held critical roles overseeing the generation and management of leads, as well as development and execution of robust, web-based, CRM platforms. Earlier in her career, she held leadership positions within the insurance industry, making her poised for success as the head of the DentalPlans.com call center.

Dalton has a Bachelor of Science degree in Management-Science from Nazareth College of Rochester and a Master of Business Administration and Marketing degree from Southern New Hampshire University.

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