Quick Reference Guide to Your Plan



Your **Patriot Plan** will help you receive the dental care you need while saving you money - an average of up to 50% off the customary fees charged for dental treatment in your region. You can take advantage of quality dental care with deep savings at more than 7,900 participating dentists nationwide.

Your plan includes a Preventive oral examination and one set of X-rays FREE per year at a participating general dentist, and free Bitewing X-Rays (once per year) at participating general dentist. Orthodontia (orthodontics) are included for plan members up to age 16. There are no annual limits on how much you can save with your plan.

Your Plan Includes

Your Plan Provides Savings on These Benefits



You can review all the details of your plan in your Member's Area at members.dentalplans.com. And if you ever have any questions about your plan, please call the :DP AtYourService team at **1-800-494-9294** or email us at **members@dentalplans.com**.

Get More Info: DentalPlans.com/members

Select Your Dentist

You'll find everything that you need to make the most of your **Patriot Plan.** Your first step towards saving is to select your dentist. Follow the easy to follow steps below to search and select your dentist.

Visit <u>DentalPlans.com/members</u>, and <u>log in with your</u> email and password. (Forgot your password? No problem, it's easy to reset it on the log in page.)

:DentalPlans.com	1
	lp? Call our :DP AtYourService™ Team at 1-855-214-7724, M-F 8am-8pm EST
	Welcome Back!
	Please enter your email & password. Email Address
	Password
	Remember Me Sign h
	If you forgot your password, click here Not a member yet? Click here to join?
	Please note that participating provider lists and fee schedules for all

 If you haven't already done so, please link your dentist to your account. You can easily do this by clicking "Find a Dentist". Here you can either locate your dentist, or find nearby dentists who accept your plan. Just click "Add Dentist" to add the dentist's info to your Member's Area.

Need Help? Live Chail With A. DP ArtibusService? Train Hember or Gall 800-494-1294, H-F 830am-8pm EST Welcome to Your Member's Area さ.	:DentalPlans.com	Home	My Account How To	Member Corner Find a Den	ist tog			
	Need Help? Live Chat With A :DP AtYourService® Team Member or Call 800-494-9294, M-F 8:30am-8pm EST							
Account Information How to Use Your		Welcome to Your M	1ember's Area ċ.					
	Account Information How to Use	Your						

Dentist Last Name	Closest Location	Select Your Dentist
Axel Martinez-Negron General Dentist	2654 N ANDREWS AVE FORT LAUDERDALE, FL 33311 (954)567-3311 Distance: less than 3 miles	Add Dentist
Joseph Heider General Dentist	2026 NE 19TH ST FORT LAUDERDALE, FL 33305 (954)566-5428 Distance: less than 5 miles	Add Dentist

You can add as many dentists as you choose, and you can always opt to see any dentist – anywhere in the nation – that accepts your plan!

The Member's Area also includes information on how to use and renew your plan, your plan's documentation, a tool to help you track your dental savings, and special offers for health and wellness services and products.

Questions? Call 1-800-494-9294

See How Much You Will Save

A dental fee schedule lists the discounted prices that members of your dental plan pay for dental services.

Obtain a copy of your **Patriot Plan** fee schedule by logging into the DentalPlans.com Member's Area at members.dentalplans.com. After you log in, click on "<u>View My Fee Schedule</u>."



ADA codes (also known as "Dental Procedure Codes) are numerical codes that are used by insurance companies, dentists and government agencies to help ensure consistency in dental records. There is a code for every dental procedure, and the codes are used nationwide.



Dental procedures associated with each code are listed on your fee schedule under the "Description" column. When your dentist tells you what treatments you need, you can ask for the ADA codes. If your dentist provides you with a treatment plan, the codes for each recommended procedure will be listed. The reduced fees that you pay for each procedure are listed in the right-hand column, underneath the type of service.



It's a good idea to log into your account periodically to ensure you always have the most recent fee schedule. If you have any questions, please call 1-800-494-9294 to speak to a member of the :DP AtYourService team.

Get More Info: DentalPlans.com/members

Use Your Plan

As you know, your Patriot Plan enables you to access a network of dentists who offer reduced fees to plan members. Here's a quick reminder of how to use your plan to save directly at the dentist:

 Make a dentist appointment, and provide the dental office with the name of your dental savings plan -Patriot Plan.



2. Take your membership card with you to the dentist.

3. You can get information about the savings you'll receive for any treatment by calling the :DP AtYourService Team at 1-800-494-9294. We'll need your dentist's name and the ADA codes for each treatment your dentist recommends.

4. Pay the discounted fee directly to your dentist. No claims to file, and no waiting for reimbursement with your dental plan!

5. After your visit, don't forget to return to your Member's Area and enter your savings in your :DP Savings Tracker! That way you can keep track of how much you're saving with your plan.

Questions? Call 1-800-494-9294 Get More Info: DentalPlans.com/members

Track Your Savings

Before you leave the dentist, make sure to ask for an itemized receipt. This will show you how much you saved on every procedure. When you get home, make sure to login to your Member's Area to start tracking your savings. In the main navigation of the member's area, click "How To ..." and select "Track My Savings."



We know that every penny counts, so we make it easy for you to see just how much you save with the :DP SavingsTracker[™]. Simply add your procedures and the cost and watch your savings grow!

Share Your Savings

DP Ambassador[®]

With our free :DP Ambassador program, you can easily "pay" for your own plan just by sharing the savings! Here's how it works:

1: Share your unique :DP Ambassador referral code with friends, family, acquaintances – even total strangers... anyone who doesn't have a dental savings plan.

2: Offer your referrals a special "friends and family offer." This gives them 15% off their plan cost + 1 free month.

3: Claim your reward 30 days after they purchase a plan.

Level	Years With :DP	Reward*
Blue	First Year	1 Month Free
Gold	2-5 Years	2 Months Free
Platinum	5+ Years	3 Months Free

*per qualified referral

Get started today, just log into your Member's Area to get your referral code.

:DP Ambassador Program Restrictions and Disclaimers. Offers cannot be combined. Offer not available in California. Free month(s) will only be available to you (the referrer) 30 days after the Referred Plan Member's order has been approved. This program is only available to current plan Members who are referring new DentalPlans.com customers. Free month(s) will not be issued for plan renewals – they are only issued when new customers who have been referred to DentalPlans.com sign up for the first time. The referral will not be applied if a current plan member purchases a plan for someone else.

Member's Agreement

Member Agreement for Discount Medical Plan(s) Disclosures: This discount plan is not health insurance. The plan provides discounts at certain health care providers for medical services. The Plan does not make payments directly to providers of medical services. Members are obligated to pay for all health care services at the time the services are performed, but will receive a discount from contracted providers. The Discount Medical Plan Organization is Patriot Health Florida, Inc., located at 160 Eileen Way, Syosset, NY 11791 1-800 292-3797. To obtain additional information and an up-to-date list of contracted providers by name, city, state, and specialty in your service area, you may call customer service 1-(800) 494-9294 or go to www.dentalplans.com This Plan is not available in all states. Plan administrators have no liability for providing or guaranteeing service or for the quality of service rendered. Participating providers are subject to change without notice and are not available in all areas.

1. Entire Agreement: All provisions under this Agreement, Welcome Letter, ID card, Application and product descriptions constitute the entire Agreement between the Company and the Member. This contract is not protected by any state Life and Health Guaranty Association. Discounts on professional services are not available where prohibited by law.

2. Complaints: Any complaint regarding Plan Membership should be directed to Customer Service at the toll-free number on the Membership card, or in writing to the address shown above in this Agreement.

3. Effective Date and Renewal: If the Membership fee and any non-refundable processing fee is paid and received, a Member will be entitled to all Services for the Membership term applicable at the time of purchase. The Member will receive a Plan activation notice with such activation commencing within 72 hours of the purchase and remaining in force as long as Member continues to pay required Membership fees and otherwise complies with the terms of this Agreement. Member may change the Membership term by calling customer service before the new Membership term at the number located on the Membership ID card. Membership will be automatically renewed up to 30 business days prior to the expiration date of the Member's Plan unless the Member notifies customer service, either by telephoning a customer service representative at the number on the Membership ID card or by providing written notification prior the new Membership term at the address below, that he/she wishes to cancel his/her Membership in the Plan. Setting an account to "Do Not Renew" is a sufficient form of notification to avoid automatic renewal. If the Member either fails to notify customer service of his/her election not to continue the Membership, Membership in the Program will be renewed automatically and the Membership fee and processing fee for an additional term will be charged to the Member's original payment source unless other payment methods are arranged.

4. A processing fee in addition to the Membership fees in the Plan is applicable in the following states: Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, New Jersey, New Mexico, Nebraska, Nevada, New Hampshire, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, and Wyoming. This processing fee is non-refundable except in those states listed below in the Cancellation and Refund Policy.

5. Adding New Members: Under the family plan, you may add family members by calling the customer service number. Under the family plan no activation or other fee will be applied for adding new family members. However, if you are upgrading your plan from individual to plus one or family your monthly fee will reflect this change.

6. Cancellation: If a Member cancels his or her Membership within the first 30 days after the effective date of enrollment in the plan, the Member will receive a full refund after notification of cancellation is provided to cus-

Member's Agreement

tomer service. Arkansas members who cancel a membership within the first 30 days after the effective date of enrollment in the plan will receive a full refund, inclusive of the processing fee. To ensure a cancellation request is processed, the Member must call a customer service representative at the number on his or her Membership ID Card. The applicable refund will be made within 30 days of receipt of the notice of cancellation. FOR PLANS CONTAINING PRESCRIPTION DISCOUNTS: In the state of Tennessee only, if a member cancels his or her membership within the first 30 days after the effective date of enrollment in the plan, the member will receive a full refund, inclusive of the processing fee upon receipt by customer service of the Member's notification of cancellation. In the state of South Carolina only, a member shall receive a full refund of Membership fees, if Membership is cancelled within the first 30 days after receipt of Membership materials. After 30 days of initial purchase, the Refund Policy is as follows: A Member is eligible to receive a pro-rated refund only if a Membership is cancelled by DentalPlans.com or [DMPO name] for any reason, if discounted savings are not realized on care delivered, or if the fee schedule of the Plan is not honored by at least one Provider in your vicinity. Pro-rated refunds will not be issued for any other reason, including nonpayment of fees by the Member. Applies to Automatic Renewals Only: In the event that the Plan has been automatically renewed following your initial purchase and provided that Services have not been used, a full refund will be issued within the first 60 days of the automatic renewal. If the Member does not desire the Plan to renew automatically, the Member must set their account to "Do Not Renew." After 60 days from the automatic renewal, the above refund policy applies. For residents of Oklaho-ma and North Dakota: After 30 days of initial purchase, the cancellation and refund policy is as follows: A Member is eligible to receive a pro-rated refund for any reason, including if discounted savings are not realized on the Services, or if the fee schedule of the Plan is not honored by at least one Provider in your vicinity. Pro-rated refunds will not be issued for the nonpayment of fees by the Member. The return of all periodic charges shall be made within thirty (30) days of the date of the cancellation. If all of the periodic charges have not been paid within thirty (30) days, interest shall be assessed and paid on the proceeds at a rate of the Treasury Bill rate of the preceding calendar year, plus two (2) percentage points.

7. Best Efforts: The Company shall use its best efforts to obtain acceptance from an adequate number of Providers who will agree to provide Eligible Services to Members. However, the Company does not assume any obligation if the Provider Network is not sufficient to serve Members' needs. The final selection of the medical professional and/or medical facility and the approval or disapproval of medical treatment is the Member's choice alone.

8. Member Card: Member will be provided with a Membership Card. Such card and other forms of identification should be carried by the Member at all times to provide proof of the right to Eligible Services under the Membership Agreement. The discounts contained herein may not be used in conjunction with any other discount plan or Plan. All listed or quoted prices are current prices from participating providers and subject to change without notice. From time to time, certain providers may offer products and/or services to the general public at prices lower than the discounted prices available through this Plan. In such event, members will be charged the lowest price. Plan may not be available or vary in some states.

9. Description of Services: Dental

Note to Texas Consumers: Regulated by the Texas Department of Licensing and Regulation, P.O. Box 12157, Austin, Texas 78711; telephone 1-800-803-9202 or (512) 463-6599; website: www.license.state.tx.us/ complaints.

Note to Illinois Consumers: To file a complaint with the Illinois Department of Insurance please contact 866 445-5364.

PP-MA-0614 This is not health insurance

Healthy Smile, Healthier You!

Medical science continues to find important connections between oral health and overall wellness. Taking good care of your teeth and gums is critical to maintain optimal health. Follow the tips below and talk to your dentist or hygienist to learn how to keep your smile healthy and strong.

1. Brush with a soft toothbrush, 2 minutes per mouth quadrant (top left and top right, bottom left and bottom right), at least twice a day.

2. Floss daily.

3. Limit sugar intake. If you do indulge in a sweet treat, avoid sticky or hard candies as they expose your teeth to sugar longer than a chocolate bar or similar snack does.

4. Acidy drinks, such as fruit juices, may also damage teeth. Rinse your mouth with water afterwards. Avoid brushing immediately after drinking as the acid may temporarily soften your tooth enamel.

5. Chewing sugarless gum helps promote saliva production, which assists in keeping your mouth healthy.

6. See your dentist regularly for checkups & cleanings.

• Use your plan! Every dollar spent on preventive oral care can result in up to \$40 in savings on future dental costs, according to the American Dental Hygienists' Association.

> Brought to You By DentalPlans.com Join. Save. Smile.

Questions? Call 1-800-494-9294 Get More Info: DentalPlans.com/members